

Neil's Story

Age: 52

Occupation: Bathroom Salesman

Condition: Bowel Cancer



Here's Neil's story...

I have been a British Friendly member for around about 4 years. Unfortunately, around a year and a half ago, I became unwell, had pains in my belly. I consulted my GP about this pain who recommended that I went for a colonoscopy.

Based on the results of the colonoscopy Neil was diagnosed with stage 2 Bowel Cancer. He then had surgery to treat the cancer.

It was quite a long journey for me, but I had the peace of mind knowing that I had Income Protection cover in place for when I was out of work. Throughout my claim I was in touch with my dedicated Claims Manager – James - he knew my case very well, inside out. He was very empathetic, very understanding. I felt that I could talk to him about literally anything to do with my claim and he was exceptionally good.

As Neil neared a return to full-time work, his Claims Manager James rang to let him know about Recovery Support Benefit. A discretionary payment paid to long-term claimants, supporting them after they return to work. In addition to the weekly benefit he received during his claim, Neil received £1,292.32 as a Recovery Support Benefit payment.

Once I'd returned to work for a month, I received a Recovery Support payment to help me transition back to work - so it was very valid. Obviously being out of work, being sick and lacking in my mobility was a mental strain, but knowing that you've got something in place to pay your mortgage like

Income Protection gave me great positive experiences. It was great knowing that I wouldn't lose my house with my illness, therefore, if you're self-employed and able to afford it, it's a must.

Neil arranged his Income Protection cover with British Friendly through a financial adviser at Drewberry

It's definitely worth looking for a company like Drewberry as an agent to put you in contact with an Income Protection company. Drewberry were very good, very informative in what they done. Came along and done some quotations for me, recommended a couple – I think 2 or 3- Income Protection companies. I chose British Friendly and the rest is history really.

Neil is now fully recovered and back to work

I had a rough ride, but knowing that if I have any issues and I'm off work, I can go to British Friendly and they would support me again I think is a great relief, knowing that I have got someone on my side.



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It feels good to be covered